



Freddie Howard III

PRODUCT DESIGNER

www.freddieandux.com

I am an Applications Analyst and Product Designer with 9 years of experience working with organizations specializing in Telecommunications, Security Device Technology, Healthcare, IaaS, and SaaS. Skilled in user research and design, application configuration and management, data analysis, and web/mobile application development.

I also have the ability to lead cross functional teams and deliver results in fast-paced environments.

Contact

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Skills

- Figma
- Data Analytics
- Python
- SQL
- Project Management

Certifications

- Foundations of UX Design
- Security Risk Management
- Google Cyber Security Professional
- Adobe Creative Suite

Education

2020 Bachelor Of Computer Science

2023 Middle Tennessee State University

Experience

2023 Product Designer / Researcher

2025 ADT

- Documented, maintained and executed detailed test cases to validate product functionality, as well as identified software defects and tracked test execution status.
- Assisted in creating and following product/electrical design schedule, from specification concept to system up completion, while keeping to the overall project schedule.
- Tested, evaluated, debugged and modified security device software and equipment.
- Deployed software release builds, maintained test environments, and performed troubleshooting on software and hardware to ensure proper configuration.

2023 Sr. UX/UI Designer

2022 SkillsSurvey / iCIMS

- Collaborated with product owners and engineers to design and implement high-quality and scalable additions to the design systems for all four company products.
- Created wireframes, storyboards, user flows, and process flows to display the interactions of users with the new design.
- Conducted usability testing to evaluate the effectiveness of the design solutions after deployment.

2022 UX Designer

2019 CGS Administrators LLC

- Responsible for designing, developing, and configuring web and mobile applications to support clinical, administrative, user centric and provider workflows.
- Identified and analyzed trends to support Customer Experience initiatives to further enhance Provider portal, Medicare website, mobile application.
- Generated internal and external reports used to both analyze and improve the efficiency and overall user experience, while implementing end to end design process.

2019 UX Researcher

2017 Terminix

- Prepared detailed case studies and test plans with objectives, sprint deliverables, test environment setup and resource allocation.
- Collaborated with development team to create comprehensive test scenarios and case studies.
- Oversaw test case execution by providing daily and weekly test metrics to leadership.
- Consolidated data and analytics for severity assessments and evaluated test effectiveness to prioritize project enhancements.

Thanks for your time and consideration!